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## RiteCare Speech Therapy Grant – Frequently Asked Questions

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### **1. Do parents pay the provider, or does RiteCare pay directly?**

RiteCare pays speech therapy providers directly.

After your insurance company processes the claim, the provider sends an invoice for any remaining charges to RiteCare. Payment is then issued to the provider for approved services per the invoice.

### **2. Can grants be renewed or extended?**

No. RiteCare grants are awarded for a one-time, two-year period and cannot be renewed or extended. Because there is often a waiting list, this helps ensure more children have access to services.

### **3. What are the age eligibility guidelines?**

RiteCare serves children ages 2 through 7.

- Applications should be submitted well before a child turns 8
- If a child turns 8 while on the waiting list, they are no longer eligible
- Once a grant is awarded, age is no longer a factor during the two-year grant period

### **4. Why are there income guidelines in the application?**

Due to increased demand, wait times can be 9–12 months or longer.

Income guidelines help ensure grants are awarded as quickly as possible to families with the greatest financial need. These guidelines apply to applications submitted after April 30, 2023. These guidelines/requirements are found on the website under: [ritecaremsp.org](http://ritecaremsp.org) under Grants.

### **5. What does the grant cover?**

The grant helps cover speech therapy treatment sessions billed under standard service codes (e.g., 92507, 92508).

Important notes:

- RiteCare pays residual charges after insurance has processed the claim
- Providers can help determine if services meet eligible billing codes

#### **The grant does NOT cover:**

- Speech evaluations
- Missed or canceled appointments
- Interest or late charges

- Non-speech therapy services (including feeding/swallowing therapy)

Some children may require additional services outside of covered speech therapy. These costs may be the responsibility of the family.

## **6. What do we need to apply?**

To help avoid delays, please be prepared to submit:

- A speech evaluation (or recent IEP with a supporting treatment plan)
- Insurance information
- Basic financial documentation (as outlined in the application)

Incomplete applications may delay placement on the waiting list.

## **7. What happens after we apply?**

Once your application is submitted:

- It is reviewed to ensure all required information is included
- If anything is missing, you will be contacted
- You will receive updates about timing and next steps

Please note:

Applications that remain incomplete after follow-up may be withdrawn. If resubmitted later, they are treated as new applications.

## **8. How do we get started after receiving the grant?**

- Choose a speech therapy provider that meets your child's needs
- Share your RiteCare award letter with the provider
- Confirm the provider understands how to submit claims to RiteCare after insurance processing

## **9. Does RiteCare select the speech therapy provider?**

No. Parents choose the provider that best fits their child.

RiteCare can provide a list of providers in your area upon request. Families are encouraged to:

- Contact and interview providers
- Select the provider they feel is the best fit

*Note: Some providers may not accept insurance assignment or Medical Assistance.*

## **10. What if therapy sessions occur near the end of the grant period?**

RiteCare can still cover those sessions if:

- The sessions occurred during the approved grant period, and
- There are remaining grant funds

Billing can be submitted after the grant period ends.

## **11. If my child finishes therapy early but later needs refresher sessions, are those covered?**

Possibly.

RiteCare may cover refresher sessions if:

- They occur within the original grant period, and
- Grant funds have not been fully used

## **12. Why should we notify RiteCare when therapy is completed?**

Letting RiteCare know helps ensure funds are used efficiently and supports other families.

If RiteCare is not informed:

- There may be delays in recognizing therapy has ended
- This can delay grants for children on the waiting list

### **13. Why is there a waiting list?**

RiteCare has limited funding, and the number of active grants is capped.

Because of this:

- More applications are received than can be awarded immediately
- Grants are generally awarded in the order applications are received
- The Board regularly reviews how many grants can be active at one time

### **14. Why was my child's grant suspended?**

Grants may be suspended if required information is not provided.

This may happen when:

- Parents do not respond to requests (often for updated insurance information)
- Multiple attempts to contact the family are unsuccessful

Important details:

- At least two contact attempts are made before suspension
- Payments to providers are paused during suspension
- The grant period is not extended during suspension

If the requested information is provided, the grant can be restored.

***We Are Here to Support You***

***It is a privilege to be part of your child's journey.***

***If you have questions at any time, RiteCare is here to support you and your family every step of the way.***